

Desktop
Telephony
from  **BLACK BOX**

Genie Headsets

Monaural, HS114A

Binaural, HS115A



**FEDERAL COMMUNICATIONS COMMISSION
AND
INDUSTRY CANADA
RADIO FREQUENCY INTERFERENCE STATEMENTS**

This equipment generates, uses, and can radiate radio frequency energy and if not installed and used properly, that is, in strict accordance with the manufacturer's instructions, may cause interference to radio communication. It has been tested and found to comply with the limits for a Class A computing device in accordance with the specifications in Subpart J of Part 15 of FCC rules, which are designed to provide reasonable protection against such interference when the equipment is operated in a commercial environment. Operation of this equipment in a residential area is likely to cause interference, in which case the user at his own expense will be required to take whatever measures may be necessary to correct the interference.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This digital apparatus does not exceed the Class A limits for radio noise emission from digital apparatus set out in the Radio Interference Regulation of Industry Canada.

Le présent appareil numérique n'émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de classe A prescrites dans le Règlement sur le brouillage radioélectrique publié par Industrie Canada.

FCC REQUIREMENTS FOR TELEPHONE-LINE EQUIPMENT

1. The Federal Communications Commission (FCC) has established rules which permit this device to be directly connected to the telephone network with standardized jacks. This equipment should not be used on party lines or coin lines.
2. If this device is malfunctioning, it may also be causing harm to the telephone network; this device should be disconnected until the source of the problem can be determined and until the repair has been made. If this is not done, the telephone company may temporarily disconnect service.
3. If you have problems with your telephone equipment after installing this device, disconnect this device from the line to see if it is causing the problem. If it is, contact your supplier or an authorized agent.
4. The telephone company may make changes in its technical operations and procedures. If any such changes affect the compatibility or use of this device, the telephone company is required to give adequate notice of the changes.

5. If the telephone company requests information on what equipment is connected to their lines, inform them of:
 - a. The telephone number that this unit is connected to.
 - b. The ringer equivalence number.
 - c. The USOC jack required: RJ-11C.
 - d. The FCC registration number.

Items (b) and (d) can be found on the unit's FCC label. The ringer equivalence number (REN) is used to determine how many devices can be connected to your telephone line. In most areas, the sum of the RENs of all devices on any one line should not exceed five (5.0). If too many devices are attached, they may not ring properly.

6. In the event of an equipment malfunction, all repairs should be performed by your supplier or an authorized agent. It is the responsibility of users requiring service to report the need for service to the supplier or to an authorized agent.

CERTIFICATION NOTICE FOR EQUIPMENT USED IN CANADA

The Canadian Department of Communications label identifies certified equipment. This certification means that the equipment meets certain telecommunications-network protective, operation, and safety requirements. The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single-line individual service may be extended by means of a certified connector assembly (extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility—in this case, your supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines, and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

NORMAS OFICIALES MEXICANAS (NOM) ELECTRICAL SAFETY STATEMENT

INSTRUCCIONES DE SEGURIDAD

1. Todas las instrucciones de seguridad y operación deberán ser leídas antes de que el aparato eléctrico sea operado.
2. Las instrucciones de seguridad y operación deberán ser guardadas para referencia futura.
3. Todas las advertencias en el aparato eléctrico y en sus instrucciones de operación deben ser respetadas.
4. Todas las instrucciones de operación y uso deben ser seguidas.
5. El aparato eléctrico no deberá ser usado cerca del agua—por ejemplo, cerca de la tina de baño, lavabo, sótano mojado o cerca de una alberca, etc..
6. El aparato eléctrico debe ser usado únicamente con carritos o pedestales que sean recomendados por el fabricante.
7. El aparato eléctrico debe ser montado a la pared o al techo sólo como sea recomendado por el fabricante.
8. Servicio—El usuario no debe intentar dar servicio al equipo eléctrico más allá a lo descrito en las instrucciones de operación. Todo otro servicio deberá ser referido a personal de servicio calificado.
9. El aparato eléctrico debe ser situado de tal manera que su posición no interfiera su uso. La colocación del aparato eléctrico sobre una cama, sofá, alfombra o superficie similar puede bloquea la ventilación, no se debe colocar en libreros o gabinetes que impidan el flujo de aire por los orificios de ventilación.

10. El equipo eléctrico deber ser situado fuera del alcance de fuentes de calor como radiadores, registros de calor, estufas u otros aparatos (incluyendo amplificadores) que producen calor.
11. El aparato eléctrico deberá ser connectado a una fuente de poder sólo del tipo descrito en el instructivo de operación, o como se indique en el aparato.
12. Precaución debe ser tomada de tal manera que la tierra fisica y la polarización del equipo no sea eliminada.
13. Los cables de la fuente de poder deben ser guiados de tal manera que no sean pisados ni pellizcados por objetos colocados sobre o contra ellos, poniendo particular atención a los contactos y receptáculos donde salen del aparato.
14. El equipo eléctrico debe ser limpiado únicamente de acuerdo a las recomendaciones del fabricante.
15. En caso de existir, una antena externa deberá ser localizada lejos de las líneas de energia.
16. El cable de corriente deberá ser desconectado del cuando el equipo no sea usado por un largo periodo de tiempo.
17. Cuidado debe ser tomado de tal manera que objetos liquidos no sean derramados sobre la cubierta u orificios de ventilación.
18. Servicio por personal calificado deberá ser provisto cuando:
 - A: El cable de poder o el contacto ha sido dañado; u
 - B: Objetos han caído o líquido ha sido derramado dentro del aparato; o
 - C: El aparato ha sido expuesto a la lluvia; o
 - D: El aparato parece no operar normalmente o muestra un cambio en su desempeño; o
 - E: El aparato ha sido tirado o su cubierta ha sido dañada.

TRADEMARKS USED IN THIS MANUAL

Any trademarks mentioned in this manual are acknowledged to be the property of the trademark owners.

1. Specifications

Transmit:

Distortion — Less than 5%

Frequency Response — 300 to 3000 Hz

Microphone — Noise-canceling electret

Power — Current consumption: $<200 \mu\text{a}$ @ 1.5 VDC;
Operating voltage: 1.5 to 10 VDC

Receive:

Automatic Gain Control (AGC) — Threshold level
with amplifier: -41 dBV with 1 kHz input

Frequency Response — 300 to 3000 Hz

Input Impedance — 300 ohms

Maximum Output — 114 dB spl peak unit

Speaker — Dynamic

Volume Control Range — 18 dB (typical)

General:

Compliance — Registered to UL® 1459; FCC Part 68 registered, OSHA Part 1910 subpart S; CSA C22.2 No. 225-M90

Weight — *Monaural*: 0.1 lb. (<0.1 kg);
Binaural: 0.2 lb. (0.1 kg)

2. Introduction

The Genie Headsets give you comfortable, durable, professional performance at a *very* affordable price. Genie Headsets are available in both a monaural model, which leaves one ear clear for conferring with coworkers, and in a binaural model, which has speakers covering both ears for environments in which you need to concentrate on the phone.

IMPORTANT!

When using any headset with a computer, care should be taken in dry or low-humidity environments to protect the user from electrostatic discharge from the monitor (CRT). Computer monitors can induce a substantial electrostatic charge when turned on or off, or when there is a power failure, and the resulting electrostatic discharge can be passed through the headset to ground.

A user in close proximity to or touching the computer may feel a common “shock” sensation, similar to touching a doorknob after walking across a carpet, causing no harm to the user. This discharge is entirely due to the computer monitor; the headset is merely the shortest path to ground.

3. How to Use the Genie Binaural Headset

This section contains instructions for adjusting the Genie Binaural Headset for proper fit and optimum sound quality. Your package includes (see Figure 3-1):

- A: Receiver with foam cover
- B: Microphone boom arm
- C: Microphone with foam cover
- D: Adjustable StayPut headband

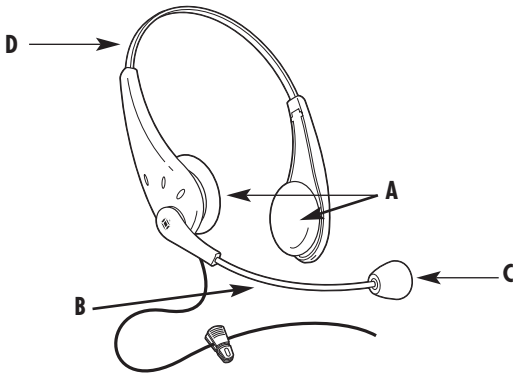


Figure 3-1. Components of the Binaural Headset.

1. You can wear the Genie Binaural Headset with the microphone on the right or left ear. Simply rotate the microphone boom down from the headband in the desired orientation. When changing the headset to wear on the opposite ear, rotate the microphone boom up towards the headband and over to the other side.

CAUTION

DO NOT rotate the microphone boom past the built-in stop points.

2. Put on the headset so that the headband rests lightly on your head. You can then easily adjust the headband for proper fit.
3. Adjust the flexible microphone boom so that the noise-canceling microphone is positioned $\frac{1}{2}$ " (approximately the width of your finger) below and away from your lower lip.
4. Adjust the position of the clothing clip and affix it to your clothing for comfortable, neat wearing.
5. Plug the Quick Disconnect* into the Quick Disconnect amplifier that plugs into your phone. Place and receive calls according to the amplifier or telephone instructions.

* The connector at the end of the headset cord. It lets you quickly disconnect the headset from the amplifier.

NOTE

The Genie Binaural Headset comes with foam covers over the receiver and microphone. You can replace them if they become soiled. The replacement products are:

Foam receiver cover for Genie Headsets

Foam microphone windscreen for Genie Headsets

Contact Black Box Technical Support at 724-746-5500 for details.

4. How to Use the Genie Monaural Headset

This section contains instructions for adjusting the Genie Monaural Headset for proper fit and optimum sound quality. Your package includes (see **Figure 4-1**):

- A: Receiver with foam cover
- B: Microphone boom arm
- C: Microphone with foam cover
- D: Adjustable StayPut headband
- E: Support plate

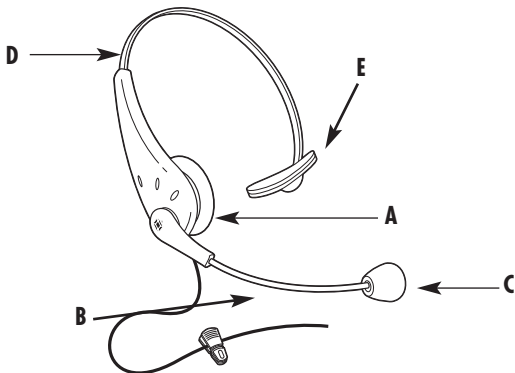


Figure 4-1. Components of the Monaural Headset.

1. You can wear the Genie Monaural Headset on the right or left ear. Simply rotate the microphone boom down from the headband in the desired orientation. When changing the Genie Monaural Headset to be worn on the opposite ear, rotate the microphone boom up towards the headband and over to the other side.

CAUTION

DO NOT rotate the microphone boom past the built-in stop points.

2. Put on the headset so that the headband rests lightly on your head. You can then easily adjust the headband for proper fit.
3. Adjust the flexible microphone boom so that the noise canceling microphone is positioned $\frac{1}{2}$ " (approximately the width of your finger) below and away from your lower lip.
4. Adjust the position of the clothing clip and affix it to your clothing for comfortable, neat wearing.
5. Plug the Quick Disconnect* into the Quick Disconnect on the amplifier that plugs into your phone. Place and receive calls according to the amplifier or telephone instructions.

- * The connector at the end of the headset cord. It lets you quickly disconnect the headset from the amplifier.

NOTE

The Genie Monaural Headset comes with foam covers over the receiver and microphone which can be replaced if they become soiled. The replacement products are:

Foam receiver cover for Genie Headsets

Foam microphone windscreen for Genie Headsets

Contact Black Box Technical Support at 724-746-5500 for details.

5. Troubleshooting

5.1 Calling Black Box

If you determine that your Genie Headset is malfunctioning, do not attempt to alter or repair the unit. It contains no user-serviceable parts. Contact Black Box at 724-746-5500.

Before you do, make a record of the history of the problem. We will be able to provide more efficient and accurate assistance if you have a complete description, including:

- the nature and duration of the problem.
- when the problem occurs.
- the components involved in the problem.
- any particular application that, when used, appears to create the problem or make it worse.

5.2 Shipping and Packaging

If you need to transport or ship your Genie Headset:

- Package it carefully. We recommend that you use the original container.
- If you are shipping the Genie Headset for repair, make sure you include everything that came in the original package. Before you ship, contact Black Box to get a Return Materials Authorization (RMA) number.



CUSTOMER SUPPORT INFORMATION

Order **toll-free** in the U.S.: Call **877-877-BBOX** (outside U.S. call **724-746-5500**)
FREE technical support 24 hours a day, 7 days a week: Call **724-746-5500** or fax **724-746-0746**
Mailing address: **Black Box Corporation**, 1000 Park Drive, Lawrence, PA 15055-1018
Web site: www.blackbox.com • E-mail: info@blackbox.com

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