Important Upgrade Note

Before applying a version 2.12/3 serial upgrade to the switches, the IP models (KV1424A and KV1416A) need to have previously been upgraded to version 1.5 IP upgrade. This should be done as follows:

To apply the 2.12/3 upgrade to the KVM engine:

1. During the upgrade process it is recommended that you do not upgrade any SAMs until the upgrade of the IP engine and KVM engine components is complete.
2. Apply the 1.5 upgrade using the network upgrade mechanism – this will apply version 1.5 to the IP engine and version 2.09 to the KVM engine.
3. Apply the 2.12 upgrade to the KVM engine via the serial port of the CX switch using the upgrade programs provided.
4. Apply any SAM upgrades independently after the IP and KVM switch engines have been upgraded.