



Firmware Revision Information

Product Code(s): *ACR1000A-R2, ACR1002A, ACR1012A-T, ACR1020A*

Product Name(s): *All Agility endpoints in Part Code*

Date Modified: *March 26th, 2021*

Version 5.0.47405 (3/26/2021)

Fixes:

- USB Flash Drive hotfix where the drive would not be operating properly and required a reboot.

Known Issues:

- NUM LOCK key does not work in the OSD
- Mouse pointer forced to top left of OSD when using touchscreen devices
- Disconnect hotkey not working if not LEFT_CTRL + LEFT_ALT + X

Version 4.9.44052 (10/25/2019)

Fixes:

- Corruption on OSD if switching between low and high resolutions
- ACR101A-DVI absolute mouse enabled in OSD
- Channel OSD not displayed at 2k resolutions
- ACR1012A-T Remote VNC connections, video can be vertically stacked
- Cannot raise OSD after disconnecting from dual-link video channel
- Webpage certificates is due to expire if you are using the endpoints standalone and set to use HTTPS instead of HTTP (the existing certificate was due to run out on October 4th 2020)
- Channel reminder banner is not displayed over dual-link video
- Hotplug detect period increased to 5 seconds
- Elgato stream deck support
- uTrust card reader stops working (uTrust card reader can take a long time to enumerate after changing channel)

Known Issues:

- 2700 cloud CAC reader does not function

Version 4.8.42747 (4/30/2019)

Fixes:

- Channel OSD name could intermittently be rendered in screen center when switching channels with different resolutions
- Added support for Chyron Hego Intellicommander X-lyric keyboard
- Fixed EDID for 2440x1440@50Hz to support Ultra Wide monitors
- Support for Belfuse 1GbE SFP RJ45 Modules
- Added support for Unicomp Keyboard

- Added support for Fingerman USB Reader
- Fixes for disconnect/reconnect your USB device when switching channels
- Fixed intermittent slow channel changes if channel labels enabled
- Fixed intermittent Channel OSD name not being displayed
- Fixed support for Lenovo Gemalto card reader
- Fixed typo on banner message
- Fixed specific teamed redundancy scenarios where video may not be received
- Fixed a rare issue where multicast packets could be corrupted
- Fixed an issue where the OSD could logout on channel change
- Adder local transmitter feed through feature, requires iPath 4.8 or higher

Known Issues:

- Channel reminder banner is not displayed with dual-link video
- Cannot raise OSD after disconnecting from dual-link channel
- Dual-Link video not working if monitor supports 30 and 60Hz with non fixed EDID

IMPORTANT NOTE: iPath MUST be upgraded to version 4.6 to recognize 4.5/4.5 endpoint files. Back up your database before starting the Upgrade.

Version 4.6.41580 (10-13-2017)

Fixes:

- Issue with lost packets fixed
- Transmitters Video_MB config is defaulted to 1000, rather than 950
- Not possible to create a channel with the same video source used for both heads
- Prevent user from setting localhost as remote syslog server
- Possible to bring down the entire network interface by providing an invalid netmask
- Replaced iPath manager no longer sending email
- Remove accidental “f” on settings page
- When configuring a Backup from Primary, links to update licenses are shown, but these relate to the primary
- Premature browser redirect to Primary on restoration results in “server not available” error
- Device Daemon misreports devices as offline after failover
- On recovery from fail-over changes made by the acting primary are not always rewritten back to the primary
- Code to purge old database backups doesn’t work
- The button statuses in the get_channels API response are wrong
- The reboot_ipath page has the wrong version number for iPath
- Shortcuts page refers to “channel” when it should say “preset”
- Maximum height of OSD content should not exceed 548px
- Fix various presentation issues with OSD
- OSD description not truncating properly. Causes bottom of OSD to be clipped
- Allow iPath brand to be localized
- Make it possible for the customer to add a new local with a language pack
- USB Stall handling can result in unnecessary device rejection
- HPZ840 loss of USB on TX restart
- VNC firmware version is incorrect
- FIELD-PageUP/DN shift OSD which can lock up the text entry
- Verify capacitive fingerprint reader (P6000) not reliable
- TX “System Configuration” web page locks up trying to load thumbnails
- Dual-Head mode can fail when the screen sizes are unequal.

Known Issues:

- RF RDR758Xideas card reader locks up