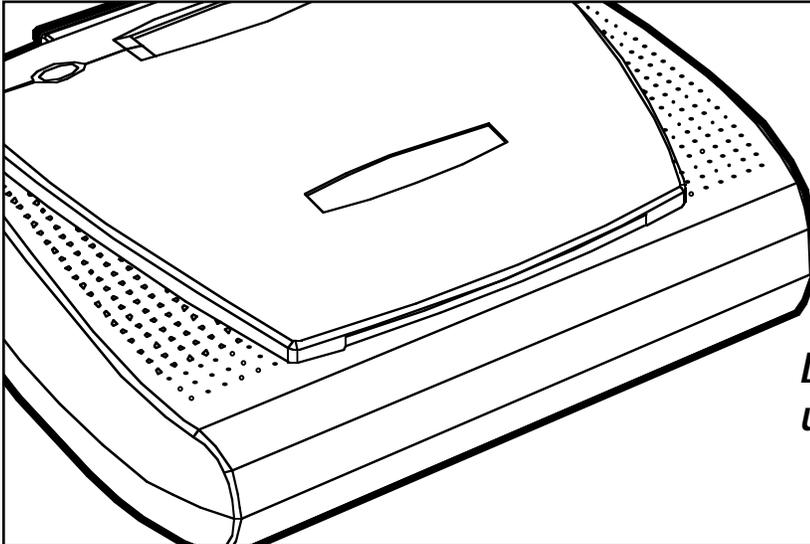


# BLACK BOX<sup>®</sup>

## NETWORK SERVICES

### MUSIC ON-HOLD PLUS



*Digital on-hold announcer stores up to 99 messages programmed from an audio CD.*

#### Key Features

- ▶ **Digital flash memory retains music/message content even during power loss.**
- ▶ **Integrated CD mechanism quickly and easily records high-quality audio.**
- ▶ **Drop in a CD with a single track, close the lid, and the Music On-Hold automatically records the content.**
- ▶ **Or drop in a multi-track CD and choose which tracks and in what order to record.**

Putting customers on hold doesn't necessarily mean holding on to the tradition of subjecting them to stale elevator music. Program up to 8 minutes of music that you choose from any CD. Or you can forgo music altogether and instead relay important messages to your on-hold customers. With the Music On-Hold Plus, the choice is yours.

To record music, just drop in a single-track CD and close the lid. The Music On-Hold Plus spins the disc and records it into digital flash memory. Playback begins immediately. If you're recoding from a multi-track CD, simply specify which tracks you want and the recording order.

The Music On-Hold Plus connects to PBX or key phone systems. It has an 8-minute recording capability, and can be upgraded in 8-minute increments up to 32 minutes. Simply lift a door to add memory modules.

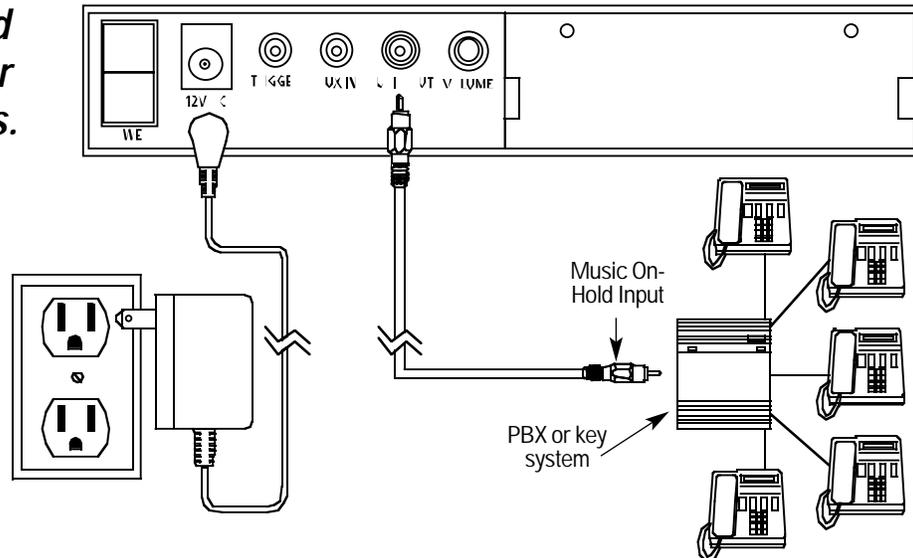
The Music On-Hold features digital flash memory, and integrated CD mechanism, CD autoload, and is multi-track programmable.

#### Other Music On-Hold Plus features include:

- LCD control panel: Displays program length, time remaining in the Music On-Hold Plus's memory, and the unit's status.
- Trigger switch: The unit can be triggered with an external trigger switch to start program content from the beginning.

- HoldTracks audio CD: Choose new, royalty-free music from a pre-recorded audio CD featuring a variety of music styles.
- CustomWorks CD-ROM: For creating professional-sounding on-hold message scripts.
- External recording capability: Audio input allows you to record from any external audio source.
- Built-in monitor speaker: Monitor sound with the flip of a switch.
- Wall-mounting capability: The Music On-Hold Plus can be mounted, played, and recorded in a vertical position.

*The Music On Hold connects to PBX or key phone systems.*



## Specifications

**System Requirements and Compatibility:** Phone system must be KSU or PBX

**Memory:** 8 minutes standard record time upgradeable to 32 minutes

**Indicators:** LCD panel

**Connectors:** (1) RCA female, (1) 3.5-mm jack for power

**Power:** Input: 120 VAC, 60 Hz, 20 W; Output: 12 VDC, 1000 mA

**Size:** 5.1H x 26.9W x 22.1D cm (2"H x 10.6"W x 8.7"D)

**Weight:** 1.1 kg (2.4 lb.)

## What the Package Includes

- Music On-Hold Plus
- (1) 1.8-m (6-ft.) RCA® male connector cable
- AC adapter
- HoldTracks audio CD
- CustomWorks CD-ROM
- Users' manual

## Why Buy From Black Box? Exceptional Value. Exceptional Tech Support.

Recognise any of these situations?

- You wait more than 30 minutes to get through to a vendor's tech support.
- The so-called "tech" can't help you or gives you the wrong answer.
- You don't have a purchase order number and the tech refuses to help you.

According to a survey by Data Communications magazine, 90% of network managers surveyed say that getting the technical support they need is extremely important when choosing a vendor. But even though network managers pay anywhere from 10 to 20% of their overall purchase

price for a basic service and support contract, the technical support and service they receive falls far short of their expectations—and certainly isn't worth what they paid.

At Black Box, we guarantee the best value and the best support. You can even consult our Technical Support Experts before you buy if you need help selecting just the right component for your application.

Don't waste time and money—call Black Box today.

## Ordering Information

ITEM	CODE
Music On-Hold Plus .....	TE150A
8-Minute Memory Expansion Module.....	TE151